

County of Jefferson
Office of the County Administrator



Historic Courthouse
195 Arsenal Street, 2nd Floor
Watertown, NY 13601-2567
Phone: (315) 785-3075 Fax: (315) 785-5070

May 24, 2018

TO: Members of Health & Human Services
FROM: Robert F. Hagemann, III, County Administrator *R.F.H.*
SUBJECT: Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on **Tuesday, May 29, 2018 at 6:00 p.m.** in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Resolutions:

1. Authorizing Agreements with NYS Department of Education Approved Agencies for the Provision of Special Education Services for Preschool Children with Disabilities
2. Authorizing Agreements and Establishing Rates for Provision of Related Services in Connection with the Program for Preschool Children with Disabilities
3. Authorizing Agreement with ACC Technical Services for Local Health Department Billing and Scheduling System
4. Accepting Funding in Connection with Public Health Rabies Control Activities and Amending the 2017 County Budget in Relation Thereto
5. Accpeting Funding and Authorizing an Agreement in Connection with Public Health Emergency Preparedness Program
6. Authorizing Amended Agreement for the Provision of Language Interpreter Services in Connection with the Public Health Service

Informational Items:

1. Monthly Departmental Reports:
Office for Aging

Community Services
Public Health
2016 Annual Report
Social Services
Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RFH:jdj

cc: Office for Aging
Community Services
Public Health
Social Services

Veterans Service Agency
County Attorney
County Treasurer

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreements with NYS Department of Education Approved Agencies
for the Provision of Special Education Services for Preschool Children with Disabilities

By Legislator: _____

Whereas, New York State Education Law requires that municipalities enter into agreements with agencies approved by the NYS Commissioner of Education to offer special education services to preschool children with disabilities who are determined by the Board of Education of local school districts to require placement in such special education programs, and

Whereas, The New York State Commissioner of Education has approved a number of providers of services and has set rates for all special education program services, and

Whereas, In conjunction with the operation of the Special Education Services for Preschool Children with Disabilities program, it is necessary to enter into contracts with approved services providers at said established rates.

Now, Therefore, Be It Resolved, Pursuant to Section 4410 of the New York State Education Law, Jefferson County is hereby authorized to enter into agreements for the term July 1, 2018 through June 30, 2019, for the provision of special education services to children ages three through five with disabilities with the following New York State Education Department approved service providers:

<u>Provider</u>	<u>Service</u>
Benchmark Family Services	Evaluations Integrated Special Education Classroom Special Education Itinerant Teaching
Building Blocks SLP, OT & PT Family Services, PLLC	Evaluations Special Education Itinerant Teaching
Jefferson Rehabilitation Center	Evaluations Integrated Special Education Classroom Special Education Itinerant Teaching
Milestones Children's Center	Evaluations Special Education Itinerant Teaching

and be it further

Resolved, That the need for such special education services is to be determined by local School Boards of Education, at rates established by the NYS Commissioner of Education as certified by the Director of the Budget of the State of New York, and shall be in a form and contain such terms and conditions as may be acceptable to the NYS Commissioner of Education, and be it further

Resolved, That the Chairman of the Board of Legislators and the Director of Community Services are hereby authorized and directed to execute such agreements on behalf of Jefferson County, subject to approval by the County Attorney as to form and substance, and be it further

Resolved, That the Director of Community Services is hereby directed to send a letter notifying local School Boards of Education of the rates of each of the special education service providers and the percentage of local share of such cost.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Authorizing Agreements and Establishing Rates for Provision of Related Services
in Connection with the Program for Preschool Children with Disabilities

By Legislator: _____

Whereas, The Program for Preschool Children with Disabilities provides a variety of related services to children aged three to five years with certain disabilities, such services to be provided in the least restrictive environment, be it home or agency based, and

Whereas, Chapter 243 of the Laws of 1989 requires that counties maintain a list of appropriately certified or licensed professionals to deliver related services to preschool children with disabilities and set a reasonable reimbursement rate for such services, subject to the approval of the New York State Education Department.

Now, Therefore, Be It Resolved, That, pursuant to Section 4410 of the Education Law, Jefferson County enter into an agreement with each of the following parties for the provision of the indicated service(s). The term of said agreement shall be for the period July 1, 2018 through June 30, 2019 in accordance with the requirements of the State Education Law and regulations:

<u>Provider</u>	<u>Service</u>
Benchmark Family Services	Speech Therapy Physical Therapy Occupational Therapy
Building Blocks SLP, OT & PT Family Services, PLLC	Speech Therapy Physical Therapy Occupational Therapy
Jefferson Rehabilitation Center	Speech Therapy Physical Therapy Occupational Therapy
Special Programs, Inc. D.B.A. Little Lukes Childcare Center	Speech Therapy Physical Therapy Occupational Therapy
The Rowland Center, Inc.	Speech Therapy Physical Therapy Occupational Therapy

and be it further

JEFFERSON COUNTY PUBLIC HEALTH SERVICE

eHealth Scheduling Web Application Briefing Summary

Overview.

eHealth Scheduling is a customizable web application that enables internet appointment scheduling for public health clinics. Known volume of clinic attendance, established appointment times, and client registration online or by telephone greatly eases public health clinic logistical preparation and allows for fiscally responsible planning and operation of each clinic. Reports can be easily generated.

As a secure web application, clinic staff have full internal control of information on all pages, easy editing of all clinic information such as clinic times and screening questions, the ability to link directly from the department's webpage, ability to automatically generate reminder emails to clients at set days prior to the clinic, and the ability to offer 24/7 appointment scheduling to county residents. EHealth scheduling for Immunization and STD Clinics enhances services and allows Jefferson County Public Health Service to bill for services provided. eHealth is able to download immunization information documented in eHealth by JCPHS staff directly to New York State Department of Health without additional entries.

Need.

Health and Human Services Committee approval to sponsor a Board of Legislators resolution authorizing the County Attorney to develop and the Chairman to sign a contract with ACC Technical Services, Inc. for the purposes stated above and for use during the period of August 1, 2018 through December 21, 2021.

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Accepting Funding in Connection With Public Health Rabies Control Activities
and Amending the 2018 County Budget in Relation Thereto

By Legislator: _____

Whereas, The Jefferson County Public Health Service (JCPHS) was notified by New York State Department of Agriculture and Markets that additional funding in the amount of \$12,500 for enhanced rabies control activities to county residents is included in the New York State 2018-2019 Budget, and

Whereas, The Public Health Service will use these funds to support increased offerings of rabies vaccinations within Jefferson County, and

Whereas, The funds are to be used to cover all associated costs of additional clinics inclusive of Public Health staff time (for logistics, planning and operations), veterinarian staff, advertising and necessary supplies (vaccines, syringes, etc.), and any remaining funds will be utilized to support vaccination clinic operations in 2018 and 2019 as traditionally offered by JCPHS, and

Whereas, The Public Health Service recognizes the importance of collaboration with community partners in enhanced rabies control through rabies education and vaccination efforts.

Now, Therefore, Be It Resolved, That Jefferson County hereby authorizes the receipt and use of the funding to reduce rabies incidence in the county, and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized and directed to execute any and all documents as may be required to fulfill the requirements of this grant award, subject to the approval of the County Attorney as to form and content, and be it further

Resolved, That the 2018 County Budget is hereby amended as follows:

Increase:

Revenue

01405000 93452	State Aid Public Health Other	\$12,500
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Expenditure

01404200 1110	Temporary	\$ 730
01404200 1300	Overtime	905
01404200 4313	Travel	200
01404200 4415	Advertising	3,921
01404200 4510	Medical Supplies	4,375
01404200 4416	Professional Fees	2,200

01404200 8010 Retirement 44
01404200 8030 Social Security 125

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Accepting Funding and Authorizing an Agreement in Connection With
Public Health Emergency Preparedness Program

By Legislator: _____

Whereas, The Jefferson County Public Health Service has been reallocated \$94,952 for a 1 year term renewal from the Centers for Disease Control (CDC) and Health Research, Inc. (HRI) of the New York State Department of Health (NYSDOH) for the period 07/01/18-06/30/19 to improve its capacity to address Public Health Emergency Preparedness (PHEP) functions, and

Whereas, The Public Health Service will use these funds to further develop its plan and improve capacities to respond to public health threats pursuant to guidelines developed by CDC and the NYSDOH, and

Whereas, The PHEP Plan and other improvements will require use of existing personal services authorized in the 2018 budget, purchase of certain equipment and payment of operating expenses, all to be 100% funded by the grant.

Now, Therefore, Be It Resolved, That Jefferson County hereby again accepts such funding covering the period of July 01, 2018 through June 30, 2019, and authorizes the Chairman of the Board of Legislators to sign any and all documents necessary to accept such funding and to execute a renewal agreement with HRI/NYSDOH, subject to approval of the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Amended Agreement for the Provision of Language Interpreter Services
in Connection with the Public Health Service

By Legislator: _____

Whereas, By Resolution No. 309 of 2012, the Board of Legislators authorized a contract with Language Line for interpreter services for the period August 10, 2012 through August 8, 2016, and

Whereas, By Resolution No. 60 of 2013, the Board amended the agreement through October 24, 2017 in accordance with the New York State Office of General Services statewide contract term and rate, and

Whereas, The New York State Office of General Services has again revised the statewide contract term and rate, and

Whereas, Health care providers must be able to communicate with clients, and although infrequent, Jefferson County Public Health Service does have occasions which require the service of a language interpreter for American Sign Language and Spanish, not included in original agreement.

Now, Therefore, Be It Resolved, That Jefferson County amend an agreement with Language Line Services for the provision of American Sign Language at \$1.99 per minute and Spanish at \$1.25 per minute for the period October 25, 2017 through December 31, 2021, and be it further

Resolved, That a revised per minute rate may be paid if established charges are increased and prior written notice is provided to the Jefferson County Public Health Service, and be it further

Resolved, That the Chairman of the Board is hereby authorized and directed to execute such agreement on behalf of Jefferson County, subject to approval of the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

**Office for the Aging Monthly Report to
The Health and Human Services Committee
2018**

April 2018 Data:

	Jan.	Feb.	Mar.	Apr	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Total No. of Home Delivered Meals Provided:	10090	9222	9762	9601								
Total No. of Congregate Meals Served:	1718	1607	1837	1647								
Total No. of Clients Receiving Meals:	595	621	638	600								
Number of Clients Receiving Home Care/Case Mgt.:	105	108	106	125								
Number of Individuals Receiving Health Insurance Counseling:	108	86	98	69								
Number of Clients Coming Directly Into the Office:	102	101	94	86								
Number of NY Connects Contacts:	262	200	213	188								

NY Connects Outreach:

CDSMP 4/5, 4/12, 4/19, 4/26 , Philadelphia – rural setting with 1 participant, low income, white, socially isolated.

April 6th - Summit Wood Apartments, Watertown – 1 person attended, white, not rural, not low income, not socially isolated.

April 18th - Flower Memorial Library, Watertown – 6 people attended, white, low income, not rural, not socially isolated.

2018 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

5/3/2018

<u>PROGRAM</u>	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTALS Y-T-D</u>	<u>TOTAL BUDGET</u>	<u>BALANCE AVAILABLE</u>	<u>% USED</u>
EARLY INTERV.																
EXPENSES	\$0	\$5,995	\$16,160	\$25,269									\$47,424	\$440,000	\$392,576	10.78%
REVENUES	\$686	\$910	\$35,778	\$0									\$37,374	\$220,018	\$182,644	16.99%
PRESCHOOL																
EXPENSES	\$0	\$5,559	\$622,953	\$295,392									\$923,904	\$5,325,000	\$4,401,096	17.35%
REVENUES	\$0	\$0	\$0	\$0									\$0	\$3,331,000	\$3,331,000	0.00%
OPWDD																
EXPENSES(ADMIN)	\$0	\$0	\$0	\$0									\$0	\$13,868	\$13,868	0.00%
REVENUES	\$1,560	\$0	\$1,560	\$0									\$3,120	\$6,933	\$3,813	45.00%
OASAS																
EXPENSES	\$395,710	\$105,600	\$401,296	\$275,240									\$1,177,846	\$3,134,871	\$1,957,025	37.81%
REVENUES	\$639,911	\$81,714	\$0	\$556,846									\$1,278,471	\$2,904,223	\$1,625,752	44.02%
OMH																
EXPENSES	\$49,608	\$320,123	\$121,044	\$368,131									\$858,906	\$3,360,826	\$2,501,920	25.56%
REVENUES	\$686,341	\$275,361	\$61,731	\$578,911									\$1,602,344	\$3,015,989	\$1,413,645	53.13%
TOTAL EXPENSES	\$445,318	\$437,277	\$1,181,453	\$964,032	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,008,080	\$12,254,563	\$9,246,483	24.55%
TOTAL REVENUES	\$1,328,498	\$357,985	\$99,069	\$1,135,757	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,921,309	\$9,478,163	\$6,556,854	30.82%

OPWDD= OFFICE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES
OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

Jefferson County Public Health Service Home Health Care Statistical Performance
For the Four Months Ended April 30, 2018

REFERRALS										AVERAGE DAILY CENSUS									
2015		2016	2017	MTD Actual	YTD Actual	2018 Annualized	Amount of Change	Percent Change	2015		2016	2017	MTD Actual	YTD Actual	2018 Annualized	Amount of Change	Percent Change		
CHHA	1,655	1,669	1,908	180	694	2,082	174	9.12%	CHHA	186	216	214	214	227	227	13	5.90%		
LTHHCP	72	4	0	0	0	0	0	0.00%	LTHHCP	67	6	0	0	0	0	0	0.00%		
PREVENT	219	142	55	0	1	3	-52	-94.55%	PREVENT	21	15	4	1	1	1	-3	-20.00%		
Rabies	0	0	0	0	0	0	0	0.00%	Rabies	0	0	0	0	0	0	0	0.00%		
Communicable Disease	2,180	2,899	3,757	379	2,389	7,167	3,410	90.76%	PREVENT Sub-TOTAL	21	15	4	1	1	1	-3	-20.00%		
Newborn Screening	12	9	6	0	2	6	0	0.00%											
PREVENT Sub-Total	2,411	3,050	3,818	379	2,392	7,176	3,358	87.95%											
GRAND TOTAL	4,138	4,723	5,726	559	3,086	9,258	3,532	61.68%	GRAND TOTAL	274	237	218	215	228	228	10	4.47%		
VISITS										PARAPROFESSIONAL HOURS*									
2015		2016	2017	MTD Actual	YTD Actual	2018 Annualized	Amount of Change	Percent Change	2015		2016	2017	MTD Actual	YTD Actual	2018 Annualized	Amount of Change	Percent Change		
CHHA	12,499	12,850	13,879	1,073	4,505	13,515	-364	-2.62%	AGENCY CHHA	2,782	3,828	3,146	256	1,197	3,591	445	14.14%		
Skilled Nursing	2,103	3,267	3,321	259	1,165	3,495	174	5.24%	Home Health Aide	0	602	232	0	12	36	-196	-84.48%		
Physical Therapy	51	83	61	0	0	0	-61	-100.00%	Personal Care Aide	2,782	4,430	3,378	256	1,209	3,627	249	7.37%		
Speech Therapy	304	547	665	63	224	672	7	1.05%	CHHA Sub-TOTAL	1,186	89	0	0	0	0	0	0.00%		
Medical Social Worker	675	713	636	48	304	912	276	43.40%	Personal Care Aide	1,143	295	0	0	0	0	0	0.00%		
Occupational Therapy	139	157	173	9	50	150	-23	-13.29%	LTHHCP Sub-TOTAL	2,329	384	0	0	0	0	0	0.00%		
Nutrition	5,155	7,691	6,412	371	1,898	5,694	-718	-11.20%	Home Health Aide	5,111	4,814	3,378	256	1,209	3,627	249	7.37%		
Home Health Aide	0	2,465	958	9	43	129	-829	-86.53%	CONTRACT CHHA										
Personal Care Aide	20,926	27,773	26,105	1,832	8,189	24,567	-1,538	-5.89%	Home Health Aide	2,565	7,493	5,032	282	1,291	3,873	-1,159	-23.03%		
Sub-TOTAL									Caregivers	0	322	428	45	175	525	97	22.66%		
LTHHCP	2,402	180	0	0	0	0	0	0.00%	US CARE SYSTEMS	181	0	0	0	0	0	0	0.00%		
Skilled Nursing	72	1	0	0	0	0	0	0.00%	Family Home Care	834	0	0	0	0	0	0	0.00%		
Physical Therapy	2	0	0	0	0	0	0	0.00%	Home Care Plus (Sibley)	3,580	7,815	5,460	327	1,466	4,398	-1,062	-19.45%		
Speech Therapy	155	9	0	0	0	0	0	0.00%	Sub-TOTAL										
Medical Social Worker	30	0	0	0	0	0	0	0.00%	Personal Care Aide	0	2,774	853	13	34	102	-751	-88.04%		
Occupational Therapy	13	2	0	0	0	0	0	0.00%	Caregivers	0	475	457	0	0	0	-457	-100.00%		
Nutrition	2,131	372	0	0	0	0	0	0.00%	US CARE SYSTEMS	0	3,249	1,310	13	34	102	-1,208	-92.21%		
Home Health Aide	60	0	0	0	0	0	0	0.00%	CONTRACT LTHHCP										
Housekeeper	9,411	1,599	0	0	0	0	0	0.00%	Home Health Aide	1,367	284	0	0	0	0	0	0.00%		
Personal Care Aide	14,276	2,163	0	0	0	0	0	0.00%	Caregivers	0	0	0	0	0	0	0	0.00%		
Sub-TOTAL	35,202	29,936	26,105	1,832	8,189	24,567	-1,538	-5.89%	US CARE SYSTEMS	113	0	0	0	0	0	0	0.00%		
CHHA & LTHHCP Sub-TOTAL									Family Home Care	32	0	0	0	0	0	0	0.00%		
PREVENT	437	540	34	2	11	33	-1	-2.94%	Home Care Plus (Sibley)	1,512	284	0	0	0	0	0	0.00%		
Skilled Nursing	0	0	0	0	0	0	0	0.00%	Sub-TOTAL										
Physical Therapy	0	0	0	0	0	0	0	0.00%	Personal Care Aide	13,869	2,630	0	0	0	0	0	0.00%		
Speech Therapy	0	0	0	0	0	0	0	0.00%	Caregivers	0	19	0	0	0	0	0	0.00%		
Medical Social Worker	0	27	0	0	0	0	0	0.00%	US CARE SYSTEMS	1,281	0	0	0	0	0	0	0.00%		
Occupational Therapy	7	0	0	0	0	0	0	0.00%	Family Home Care	3,804	0	0	0	0	0	0	0.00%		
Nutrition	0	0	0	0	0	0	0	0.00%	Home Care Plus (Sibley)	18,954	2,649	0	0	0	0	0	0.00%		
Home Health Aide	0	0	0	0	0	0	0	0.00%	Sub-TOTAL										
Personal Care Aide	444	567	34	2	11	33	-1	-2.94%	Housekeeper	59	0	0	0	0	0	0	0.00%		
Sub-TOTAL									Caregivers	0	0	0	0	0	0	0	0.00%		
TOTAL VISITS	15,338	13,570	13,913	1,075	4,516	13,548	-365	-2.62%	US CARE SYSTEMS	56	0	0	0	0	0	0	0.00%		
Skilled Nursing	2,175	3,268	3,321	259	1,165	3,495	174	5.24%	Family Home Care	115	0	0	0	0	0	0	0.00%		
Physical Therapy	53	83	61	0	0	0	-61	-100.00%	Home Care Plus (Sibley)	20,581	2,933	0	0	0	0	0	0.00%		
Speech Therapy	459	583	665	63	224	672	7	1.05%	Sub-TOTAL	24,161	13,997	6,770	340	1,500	4,500	-2,270	-33.53%		
Medical Social Worker	705	713	636	48	304	912	276	43.40%	LTHHCP Sub-TOTAL										
Occupational Therapy	159	159	173	9	50	150	-23	-13.29%	CONTRACT	9,060	12,016	8,606	583	2,663	7,989	-617	-7.17%		
Nutrition	7,286	8,063	6,412	371	1,898	5,694	-718	-11.20%	Home Health Aide	20,097	6,795	1,542	13	46	138	-1,404	-91.05%		
Home Health Aide	60	0	0	0	0	0	0	0.00%	Personal Care Aide	115	0	0	0	0	0	0	0.00%		
Housekeeper	9,411	4,064	958	9	43	129	-829	-86.53%	Housekeeper	29,272	18,811	10,148	596	2,709	8,127	-2,021	-19.92%		
Personal Care Aide									GRAND TOTAL										
GRAND TOTAL	35,646	30,503	26,139	1,834	8,200	24,600	-1,539	-5.89%											

*Numbers may not total precisely due to rounding.

Jefferson County Public Health Service

2016 ANNUAL REPORT · *Celebrating 63 years of service to our community!*



**A Message from
Ginger B. Hall,**
Jefferson County
Director of Public Health

Dear Friends and Neighbors:

2016 was a very challenging year for the department. From Home Health Care to our clinic services, significant work has been accomplished to make our services more effective and efficient.

Our Community Health Assessment was completed, and the 2016-2018 Community Health Improvement Plan was written to focus on increasing policies that promote and foster wellness. The opioid epidemic is a growing problem for our communities. Efforts to increase local treatment and prevention infrastructure are being planned and implemented to ensure addicted individuals and their families have access to local resources when they need assistance.

Communicable diseases such as foodborne illness, influenza, Hepatitis C, and STDs all increased in 2016. Educational outreach continues for influenza and STDs, and greater awareness about Hepatitis C has increased testing. The warm winter facilitated a very challenging bout of skunk rabies in the eastern side of the City of Watertown, necessitating door to door education and a special animal vaccination clinic in that neighborhood.

This report touches upon the above issues, and describes the many ways our department has promoted and fostered excellence in public health and for our community. I invite you to call upon us with any public health questions or concerns you may have. We appreciate your support and are proud to serve this community!

OUR WORK:

The Jefferson County Public Health Service (JCPHS) provides a comprehensive array of community health care and related services in accordance with NYS Public Health Law and Codes, Rules, and Regulations. The department is overseen by the Director of Public Health who is appointed by the Jefferson County Board of Legislators. Programs include:

- Health Planning · Health Promotion Programs
- Communicable Disease Reporting and Control
- Home Health Care · Preventive Nursing Programs
- Rabies Control · Public Health Emergency Preparedness
- Physically Handicapped Children's Program
- Children with Special Health Care Needs
- Diagnostic & Treatment Center
 - Immunization Clinic
 - STD/HIV Clinic
 - Travel Health Services
- Emergency Medical Services
- Medical Examiner

OUR VISION:

All Jefferson County communities will actively prevent illness, promote health, protect themselves from health threats, and have access to high quality, evidence-based, cost-effective health services.

OUR VALUES:

Teamwork that promotes Caring, Safety, Excellence, Efficiency, Innovation, and Integrity.

OUR MISSION:

Dedicated to investing resources, responding to needs, and empowering people to attain best health through strategic actions that prevent illness, and promote and protect the well-being and productivity of all Jefferson County citizens and visitors.

The department embraces this Mission Statement through the Three (3) Core Public Health functions and Ten (10) Essential Public Health Services.

The Three Core Public Health Functions & Ten Essential Public Health Services

Assessment

- Monitor health status to identify community health problems.
- Diagnose and investigate health problems and health hazards in the community.
- Evaluate effectiveness, accessibility, and quality of personal and population-based health services.

Policy Development

- Develop policies and plans that support individual and community health efforts.
- Enforce laws and regulations that protect health and ensure safety.
- Research for new insights and innovative solutions to health problems.

Assurance

- Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
- Assure a competent public health and personal health care workforce.
- Inform, educate, and empower people about health issues.
- Mobilize community partnerships to identify and solve health problems.

The Robert Wood Johnson Foundation and the University of Wisconsin ranked counties across the nation using health data to determine the health of residents. Jefferson County ranked as the 40th (of 62) healthiest county for outcomes in New York State in 2016, and remained at a score of 52nd in health factors. These rankings demonstrate that much work needs to continue to positively influence and impact the population's health with the goal of reducing morbidities and mortalities. The health status of the community is being effectively impacted since the implementation of the Community Health Improvement Plan (CHIP) in late 2016.

Through comprehensive public health services, spanning from birth to death and incorporating the Ten Essential Public Health Services, the Department provides health protection, disease prevention, and health promotion to create a healthier Jefferson County in which to live, work, and play. Department highlights are listed according to the Ten Essential Public Health Services.

THE YEAR IN REVIEW

Assessment

Monitor health status to identify community health problems

- The department updated and implemented the County's Community Health Improvement Plan (CHIP) through collaboration with the Fort Drum Regional Health Planning Organization (FDRHPO) and the tri-county North Country Health Compass Partnership. The new CHIP runs from 2016-2018.
- CHIP priorities include: prevent chronic diseases; and promote mental health & prevent substance abuse. Chronic disease action items include establishing Complete Streets policies in at least 3 municipalities, and increasing wellness policies at 3 of 5 school districts with the highest obesity rates. Mental health and substance abuse priorities are to improve the infrastructure so that people seeking help with addictions can be served or referred, and to ensure mental, emotional, and behavioral (MEB) health protocols are implemented in primary care settings.
- There were 2,031 total live births. Premature births (infants born at <37 weeks) were 7.8% of all births, and 6.5% were low birthweight (<2,500 grams). Both of these indices increased slightly from 2015, but are in line with the Healthy People Year 2020 Goals. 77.3% of infants were exclusively breastfed in the hospital.
- Jefferson scored 40th healthiest New York State county in 2016 as part of the national Robert Wood Johnson Foundation County Health Rankings. For mortality, Jefferson scored 47th; morbidity 28th. A breakdown of Health Factor scores are as follows: Health behaviors— 60th · Clinical care— 22nd · Social & economic factors— 47th · Physical environment— 36th. The County Health Rankings

increasing screening, with particular focus on highest risk populations. The STI Coalition, formed in 2015, continued to meet and address increasing numbers of STI cases by coordinating targeted prevention messages utilizing paid social media ads, as well as educating providers on appropriate follow-up with STI patients.

- Public Health Nurses made 540 visits to 68 maternal/child health clients.
- Lead exposure in children remained stable. Of 2,678 provider screens, 165 children had lead levels of Pb 5-9 mcg/dl; 50 children had levels at Pb>10+ mcg/dl. Followed-up with all children who were lead poisoned. Completed a QA project with the NYSDOH on all screenings from 2013-2016. Began participation in Find It, Fund It, Fix It, a national lead poisoning prevention work group.
- Surveillance for potential Zika virus infection in the population continued. A Zika virus infection action plan was written and approved by the NYSDOH. Jefferson County's plan was shared as a model for other New York State counties.

Evaluate effectiveness, accessibility, and quality of personal and population-based health services

- e-Health scheduling, begun in 2015, supported appointment-only immunization clinic encounters for all patients, making staff and client time more efficient and effective.
- Started e-Health scheduling for STD clinic patient appointments 10/2016, which allowed for better coordination of staff resources to make client time more efficient and effective.
- There was 1 active Physically Handicapped Children's Program case. Total active Children with Special Health Care Needs clients were 682, an increase of 7.1%. Partnered with the Northern Regional Center for Independent Living (NRCIL) to provide educational sessions for families.
- The Home Health Care Programs continued successful focus on reducing re-hospitalization of patients. Key areas focused on included patients having either congestive heart failure (CHF), myocardial infarction (MI), chronic obstructive pulmonary disease (COPD), pneumonia, or diabetes as their primary diagnosis. The agency's re-hospitalization rate for 2016 was 9.54%, a progressive annual improvement since 2013.
- The department continued operating its Quality Assurance/Performance Improvement (QAPI) structure, with Quality Management meeting bi-weekly to discuss department priorities and emergent issues; Continuous Quality Improvement (CQI) meeting bi-weekly to discuss patient care priorities; QAPI Public Health meeting quarterly to discuss communicable disease, clinic, health promotion, and public health emergency preparedness priorities; QAPI Finance meeting quarterly to discuss department financial priorities and issues; QAPI Home Care meeting quarterly to discuss home health care priorities and issues.
- 2016 National Patient Satisfaction Benchmark System findings for JCPHS home health care patients showed of 510 patients surveyed, 200 responded (39%) with 84% rating their care 9 or 10 on a scale of 0-10; 79% would definitely recommend; 93% having no problems with care received; and 83% satisfied with specific care issues.

Disease	2016		2013-2015	
	Freq.	Rate	Freq.	Rate
Campylobacteriosis*	41	34.4	24	20.2
Hepatitis B, Chronic	4	3.4	7	5.9
Hepatitis C, Acute	2	1.7	1	0.8
Hepatitis C, Chronic	85	71.4	72	60.5
Influenza A, Lab Confirmed	274	230.1	168	141.1
Influenza B, Lab Confirmed	47	39.5	49	41.1
Legionellosis	2	1.7	4	3.4
Lyme Disease* ***	15	12.6	49	41.1
Meningitis, Aseptic	6	5.0	5	4.2
Salmonellosis	17	14.3	17	14.3
Tuberculosis **	0	0.0	2	1.7

* Confirmed and probable cases.; Campylobacter—confirmed and suspect.
 ** Not an official number. ***Jefferson is now a sentinel county per the NYSDOH and only investigates a sample (20%) of all positives.

Policy Development

Develop policies and plans that support individual and community health efforts

- Up-to-date goals, objectives, and action strategies are delineated in the CHIP and measurably improving priority chronic disease and mental health/substance abuse indices.
- A proposal to advance a Complete Streets policy was introduced to Watertown City Council. The city planning department researched Complete Streets laws and policies throughout the country to determine what might work best for the City of Watertown. Findings were presented to City Council, and city staff were directed to develop a policy draft for consideration.
- School districts with the highest obesity rates in the County are being advised by the department and other partners on how to develop policies that foster environments and behaviors which support wellness.
- Met with Fort Drum MEDDAC Command to develop a mutual (army/civilian) response plan for medical countermeasures (MCM)

Jefferson County Sexually Transmitted Disease indices:

Disease	2016		2013-2015	
	Freq.	Rate	Freq.	Rate
Syphilis	3	2.5	10	8.4
Gonorrhea	85	71.4	56	47.0
Chlamydia	711	597.0	618	518.9

- STD indices rose in 2016 and are trending upward in Jefferson County, New York State, and nationally at significant rates. Nationally, since 2015, chlamydia cases rose 4.7%, gonorrhea cases rose 18.5%, and primary and secondary syphilis rose 17.6%. Educational efforts to address and control STDs are focused on prevention and

point of distribution (POD) operations in the event of an emergency.

- Continued implementation of the “Keep the North Country Smiling” initiative to measurably improve children’s oral health in Jefferson, Lewis and St. Lawrence Counties. Oswego County joined the coalition. Began work to develop a 4-county regional workplan.
- Department staff actively participated in the CNY Epidemiology Alliance, led by Onondaga County Health Department.
- Department staff actively participated on the North Country Prenatal/Perinatal Council (NCPPC) Board and committees.
- Jefferson County EMS continued to work closely with the Jefferson Emergency Medical Services Cooperative.
- Department Administration, EMS, Medical Investigator, and the Public Health Emergency Coordinator are all members of the Jefferson County Local Emergency Planning Council. These department members also serve on the regional hospital External Preparedness Steering Group, led by Samaritan Medical Center.
- Achieved influenza vaccination in 100% of all public health staff.

Enhance laws and regulations that protect health and ensure safety

- The Medical Examiner investigated deaths that fell into categories outlined in County Law Article 17A where the public interest is served by explaining cause and manner of death. There were 117 cases for the year. 84 cases required autopsy. There were 23 overdose deaths. 16 of the overdose deaths were attributed to opiate overdose.
- Laws and regulations governing the department were continuously reviewed to ensure corporate compliance. All policies and procedures were reviewed, updated, and approved by the department’s Professional Advisory Committee. The senior Public Health Planner serves as the department’s corporate compliance officer (CCO), and administered annual training for all staff and committees of the department. The CCO is an active member of the regional DSRIP Corporate Compliance Committee.
- The department submitted 92 animals for rabies testing with 10 positive. 1,710 domestic animals were vaccinated at Public Health, Dog Control, Ag & Markets, and Spay/Neuter/Now clinics. Accessed \$8,678 in funding from Senator Patricia Ritchie for the department to sponsor extra animal rabies vaccination clinics. A clinic in the City of Watertown was held at the Salvation Army 2/2016 in response to elevated skunk rabies activity in the area; 265 animals were vaccinated.

Research for new insights and innovative solutions to health problems

- Advised and/or co-wrote grant applications to support community response to the drug epidemic. Application requests submitted for funding included establishment of an outpatient opioid treatment center in Jefferson County, and establishment of a recovery and outreach center in downtown Watertown.
- 2 telehealth units were utilized through 2016 with home care patients having chronic cardiac and respiratory conditions and at-risk for re-hospitalization. Bosch discontinued its telehealth service and Vivify was selected as the new vendor.
- The department accessed final year of NYSDOH Vital Access Provider grant funding to address home health QI, patient outcomes, reduced hospital readmissions, and agency reinvestments that support financial viability and sustainability. \$336,262 in funding was accessed over the year.

Assurance

Link people to needed personal health services and assure the provision of health care when otherwise unavailable

- Clients in need of health insurance were referred to the patient navigator programs facilitated through NCPPC.
- The Home Health Care Programs provided 30,503 visits to 1,566 patients through the year.
- The department’s Diagnostic & Treatment Center (D&TC) provided 1,261 STD, HIV, & HCV tests, 491 TB PPDs, and 1,973 immunizations. The D&TC provided 67 Hepatitis B, 664 influenza; 50 pneumococcal; 110 travel; and 52 rabies post exposure vaccinations.

- EMS providers in the County had an annual scratch rate (squad non-response, initiating alternative squad call-out) of 5.3%. There were 12,119 EMS calls.

Assure a competent public health and personal health care workforce

- 73 employees participated in 147 in-service and training programs offered throughout the year. Program topics encompassed clinical care, communicable diseases including Zika virus trainings, immunizations, social services trainings such as child abuse and life skills, and county employment trainings such as workplace violence, corporate compliance, HIPAA, and McBee ambulation and transferring.
- Jefferson County EMS facilitated 25 certification training courses to 410 students. Additionally, JCEMS assisted with drill planning sessions and participated in 1 full scale exercise with Fort Drum 8/2016 and 1 tabletop exercise with the Watertown International Airport 9/2016.

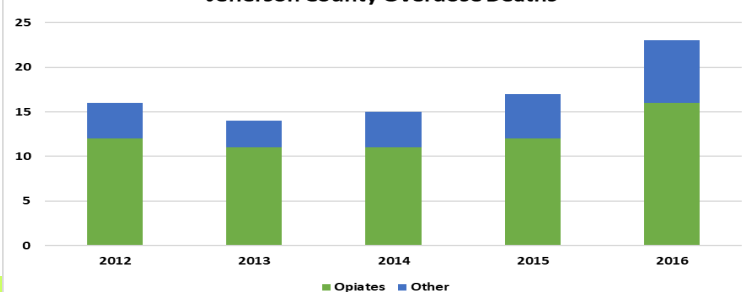
Inform, educate, and empower people about health issues

- The Health Promotion staff facilitated 82 community health educational programs to organizations, schools, worksites, and community settings. 65,353 individuals were reached through program and media outreach. The department actively utilizes Facebook to reach the public, and had 6,120 followers at year-end.
- The department received radon grant funding to provide home test kits and public education through 2017. 69 kits were distributed in 2016.
- Governor’s Traffic Safety Committee programming reached 51,337 adults through regular social media outreach, 13 events and 11 presentations in the community.

Mobilize community partnerships to identify and solve health problems

- Department staff continued membership and participation in the NYSDOH regional Health Emergency Planning Coalition (HEPC).
- The department continues to be an excellent convener and colleague of partners to identify and collaboratively solve health problems. The department convenes the Jefferson County STI and Diabetes Coalitions, and is a member of and chairs the North Country Health Compass Partnership; is a member of Cornell Cooperative Extension program advisory committees; is a board member of NCPPC to address maternal, infant, child and family health initiatives; is a member of and chairs the Alliance for Better Communities drug prevention task force to address prescription drug and heroin abuse, and overdoses; is a member of the Jefferson Emergency Medical Services Cooperative; and is a member of and chairs the Keep the North Country Smiling children’s oral health initiative.
- Opioid and heroin use in Jefferson County continued to rise in 2016. Overdoses and overdose deaths were higher in 2016 than in any prior year. The department is extremely active with the Alliance for Better Communities and has joined other community sectors to address this problem from multiple angles. In addition to public education campaigns, advocacy continued with members of the U.S. Senate and House of Representatives, and NYS Senate and Assembly highlighting the problem happening in Jefferson County, what the needs are, and how local response is being implemented. Data indices continued to track and chart the growth of this problem locally. Grant applications were worked on and submitted to establish greater local treatment resources and a community recovery and outreach center. An advertising scan was completed by youth to understand how alcohol marketing particularly targets youth. The youth plan to present their findings to the community and local governing authorities.

Jefferson County Overdose Deaths



2015 EXPENDITURES

Medical Examiner
Administration
Home Health Care Programs
Prevent (Grants/Clinic)
Health Promotion
Emergency Medical Services
Public Health Emergency Preparedness
TOTAL

\$378,604
\$507,610
\$4,776,953
\$772,787
\$164,987
\$558,108
\$119,449
\$7,278,498

2016 EXPENDITURES

Medical Examiner
Administration
Home Health Care Programs
Prevent (Grants/Clinic)
Health Promotion
Emergency Medical Services
Public Health Emergency Preparedness
TOTAL

\$357,048
\$518,894
\$4,303,101
\$767,887
\$193,968
\$457,704
\$112,718
\$6,711,319

2015 REVENUES

Home Health Care Programs
Medicare
Medicaid
Third Party Health Insurance/Private Pay

\$1,486,341
\$2,053,953
\$472,214

SUB-TOTAL**\$4,012,508**

Emergency Medical Services
State and Federal Grants
Public Health State Aid
Clinic Fees
Gifts/Donations
Other

\$162,489
\$797,350
\$620,503
\$86,482
\$12,643
\$26,311

SUB-TOTAL**\$1,705,778****TOTAL****\$5,718,286****2016 REVENUES**

Home Health Care Programs
Medicare
Medicaid
Third Party Health Insurance/Private Pay

\$1,848,830
\$790,103
\$960,483

SUB-TOTAL**\$3,599,416**

Emergency Medical Services
State and Federal Grants
Public Health State Aid
Clinic Fees
Gifts/Donations
Other

\$183,713
\$782,443
\$659,589
\$102,067
\$10,826
-

SUB-TOTAL**\$1,738,638****TOTAL****\$5,338,054****JEFFERSON COUNTY PUBLIC HEALTH SERVICE *Staff*****Management**

Ginger Hall, Director of Public Health
Sarah Baldwin, Public Health Fiscal Director
Bert Burnham, Public Health Fiscal Director
Heather Campbell, SPHN
Patricia Esford, SPHN
Margaret Hewitt, SPHN
Elizabeth Mason, SPHN
Troy Mitteer, SPHN
Gayle Seymour, SPHN

Medical Director

Robert Kasulke, MD

Nursing

Teresa Barnes, RN
Patricia Barton, PHN
Cathleen Biggs, RN
Mark Brew, RN
Kiley Burnham, RN
Faith Campanaro, RN
Brenda Case, RN
Deborah Foisy, PHN
Melissa Fulton, RN
Susan Harris, RN
Katie Hazelwonder, RN
Kathleen Hunter, RN
Karen Humphrey, RN
Ann Jenner, RN
Sara Lehman, PHN
Kala Maguire, RN
Cynthia Mills, RN
Faye Murphy, PHN
Stephanie Nadeln, LPN
Sarah Oliveira, PHN
Nichole Quinones, RN
Leslie Roberts, RN

Nursing (con't.)

Katherine Schuessler, RN
Gladys Serem, RN
Tina Siembida, PHN
Shawn Smiley, RN
Heidi Smith, RN
Tyler Sorrell, RN
Kelly Stevens, RN
Tina Sulier, LPN
Amanda Whitson, RN
Laurie Woodward, RN

Home Health Aide

Beverly Branch
Michelle Farrell
Nancy Lowry
Petra O'Conner
Robin Philips
Candace Smith

Physical Therapy

Jessica Lyndaker, PTA
Sarah Smith
Ann Vincent
Julie Ward

Occupational Therapy

Amanda Mower

Medical Social Work

Jeri Gray, PH Social Worker

Nutritionist

MaryBeth Knowlton, RD

Health Planning

Stephen Jennings, MS

Health Promotion

Lisa Lagos
Faith Lustik, MA

Public Health Emergency Preparedness

Jeffrey Leiendecker, MS

Secretarial/Accounting/Office

Sandra Benway
Laurel Carnegie
Lisa Culbertson
Katie Dandrow
Pamela Daniels
Patti Drake
Kristen Gagnon
Kimberly Goodale
Necole Hulbert
Janet Laribee
Trudy Marselis
Penny O'Brien
Jessica O'Hara
Mark Olig
Bridget Priest
Debra Siver
Michelle Snyder
Lorraine Sorrell
Penny Thomas

Emergency Medical Services

Charles Brenon, Director
Judith Brenon
Debra Fults
Medical Examiner
Samuel Livingstone, MD
Vonnice Joels, Medical Investigator
Robert Kasulke, MD—Per Diem

Contact Us!

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jephps.org
OR

facebook.com/JCPHS



Jefferson County
Public Health Service



facebook.com/JCPHS

Jefferson County Department of Social Services

2018

BALANCE	1,897,462	2,043,929	51,824	12,979,120	3,329,891	5,476,287	150,000	3,756,480	5,705	98,681
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	Daycare 6055.46	* Recipient Services 6070.4604	Medical Assistance 6101.4	MMIS 6100.4	Family Assistance 6109.4	Child Care 6119.4	State Training Schools 6129.4	Safety Net Assistance 6140.4	Heap 6141.4	Emergency Aid to Adults 6142.4
BUDGET	2,212,273	2,283,096	52,500	19,265,168	4,503,853	7,275,000	150,000	5,356,055	42,541	120,000
LOCAL SHARE %	0.00%	35.00%	25.00%	100.00%	0.00%	30.00%	100.00%	71.00%	0.00%	50.00%
AVG BUD	184,356	190,258	4,375	1,605,431	375,321	606,250	12,500	446,338	3,545	10,000
JAN	0	1,125	0	1,481,936	223,848	11,212	0	323,793	36,220	3,811
FEB	92,409	21,144	0	1,852,420	238,523	575,450	0	393,886	56	6,594
MAR	106,573	119,321	0	1,481,936	386,277	580,708	0	450,380	35	5,960
APR	115,829	97,577	676	1,469,756	325,314	631,343	0	431,516	525	4,954
MAY										
JUN										
JUL										
AUG										
SEP										
OCT										
NOV										
DEC										
TOTAL	314,811	239,167	676	6,286,048	1,173,962	1,798,713	0	1,599,575	36,836	21,319

PROJ EXP:										
Forecast for Remainder of YEAR	1,789,659	1,761,231	35,676	19,129,496	4,176,530	6,648,713	100,000	5,170,279	65,196	101,319
PROJECTED BALANCE	422,614	521,865	16,824	135,672	327,323	626,287	50,000	185,776	(22,655)	18,681

VETERANS SERVICE AGENCY

APRIL 2018 MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	57	708	765	1816	28	9
February	100	541	641	1682	24	7
March	82	671	753	1841	24	12
Sub Total	239	1920	2159	5339	76	28
April	78	671	749	1915	33	20
May						
June						
Sub Total						
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

*Contact: Personal visit, phone call, or mail received or sent to/from VSA

*Service: Amount of assistance provided for each contact

Comments: For April/2018, the Total Contact, Total Service and New/Maintained Claim figures are all significantly higher than April/2017. I'll continue to correspond with the Oswego County VSA to assist the staff and new Director until the new Director completes the required training and accreditation process.